

IROQUOIS FENCE, INC

FENCE WARRANTY

Workmanship

We offer a five year limited warranty, from the date of installation, against occasional defects occurring due to installation. Post foundations, found to be leaning, and/or heaving, will be addressed under said warranty. Hardware, found to be incorrectly installed, will be addressed under said warranty. Fasteners, found to be missing and/or incorrectly installed, will be addressed under said warranty. Any other defects, deemed by Iroquois Fence, Inc., to have occurred during the installation process, will be addressed under said warranty.

Act of God/Abuse Clause

Various events are beyond our control and are therefore not covered under said warranty. Damage/defects due to inclement weather, and/or physical abuse, will not be covered under said warranty. Iroquois Fence, Inc. will make the final determination as to the cause of the defect.

Examples of Acts of God/Abuse not covered under said warranty (not an all inclusive list):

- Excessive winds (gusts over 50mph)
- Excessive snow load (heavy drifting/piling caused by nature or snow removal)
- Leaning/heaving due to excessive water
- Leaning/heaving due to objects placed under the fence (landscape stone, mulch, wood boards, etc.)
- Leaning due to objects attached to the fence
- Freezing of gate hardware
- Broken gate hardware due to improper use (gate left open, pushing gate through snow, swinging on gate)
- Damage from falling/flying objects

Gates

We offer a 90 day limited warranty, from the date of installation, against occasional defects occurring due to installation. This covers the proper function of the gate, as well as the gate hardware.

Examples of gate defects not covered when said warranty expires (not an all inclusive list):

- Gate sagging/rubbing
- Gate not self closing
- Gate latch not functioning/lining up
- Damaged/malfunctioning hardware
- Rusting of welds (steel gates)

Material

Most of the material we install comes with its own manufacturer warranty. The warranty will vary depending on the product purchased. Iroquois Fence, Inc. does not offer any additional warranty above and beyond the original manufacturer's warranty.

Wood

Wood products provided will be consistent with the agreed upon industry standard (as determined by the fence industry). Defective material is material that does not meet the grading standard or is structurally compromised. If this is found to be the case, the individual defective component will be replaced. The natural, structural changes which occur to outdoor wood products, are normal, not preventable or predictable, and are therefore not covered under said warranty.

Examples of normal weathering not covered under said warrant (not an all inclusive list):

- Warping, twisting, curving
- Shrinking, swelling
- Cracking, splitting, checking

Chain Link

Material warranty covered by manufacturer

Ornamental Aluminum

Material warranty covered by the manufacturer

Ornamental Steel

Material warranty covered by the manufacturer

Vinyl

Material warranty covered by the manufacturer